



Memo

Date: November 16, 2020
To: Members of Council
From: Stephen Zimmermann, OCT
Chair, Quality Assurance Committee
Subject: Report of the Quality Assurance Committee

Committee Meetings Dates

Since the last report to Council, the Quality Assurance Committee met once on October 22, 2020.

Summary of Discussions

At the October meeting, committee members received a presentation delivered by staff in the Investigations and Hearings Department on the work of the department and information on initiatives undertaken to support the College Objects and Council's Strategic Priorities. The discussions demonstrated the College's work with respect to the following College Objects and Council's Strategic Priorities:

Object 5 - To issue, renew, amend, suspend, cancel, revoke and reinstate certificates of qualification and registration.

Object 7 – To establish and enforce professional standards and ethical standards applicable to members of the College.

Object 8 – To receive and investigate complaints against members of the College and to deal with discipline and fitness to practise issues.

Strategic Priority 1 – Strengthen transparency and accountability.

Strategic Priority 2 - Manage risk more strategically.

Strategic Priority 3 - Improve Stakeholder engagement.

The committee also received a presentation from staff in the Policy and Research Unit on the work of the Registration Appeals Committee and information on initiatives undertaken to support the College Objects and Council's Strategic Priorities. The discussions demonstrated the College's work with respect to the following College Objects and Council's Strategic Priorities:

Object 5 – To issue, renew, amend, suspend, cancel, revoke and reinstate certificates of qualification and registration.

Strategic Priority 1 – Strengthen transparency and accountability.

At its next meeting, the committee will hear presentations from the Finance Unit, Communications Unit and External Relations Team. The committee will also hear presentations on College governance and Council's Strategic Priorities. Finally, the committee will begin the drafting of a final report and recommendations for Council.

Motions Referred to Council

No motions were referred to Council.

Committee Mandate/Duties

The Quality Assurance Committee is a committee established under section 6.07 of the College's bylaws and its mandate is to:

- assess the performance of the College relative to its objects as defined in the Act, and its strategic priorities as defined by Council;
- identify opportunities to further support the achievement of these College objectives and strategic priorities; and
- report annually to Council.

Future Meeting Date(s)

The next meeting will be scheduled for February 2021.

Committee Members

- Todd Lalonde
- Marlène Marwah
- Nancy Saunders, OCT (Vice-Chair)
- Nicole van Woudenberg, OCT
- Stephen Zimmermann, OCT (Chair)



Stephen Zimmermann, OCT